

*ROSHOLT CARE CENTER
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April 30, 2009

Ms. Kathy Dickenson
Vice President of Operations and Alternative Risk Financing
FinCor Solutions
6215 W. St. Joseph Highway
Lansing, MI 48917

Dear Ms. Dickenson:

I recently attended FinCor Solutions' Loss Prevention Webinar: Take Care to Give Care — Lifting and Transferring for Caregivers. The purpose of the program is to teach caregivers how to lift and transfer their patients in a way that is safe for both the caregiver and patient.

This course was very informative and thorough. It is a great learning tool for all caregivers, particularly for new employees, or as a refresher for current employees.

I was especially impressed that the presenter, Janice Homola, went over the correct ways to go about lifting and transferring patients, and also demonstrated the incorrect ways. She is extremely professional and knowledgeable in this area.

I highly recommend FinCor Solutions' Loss Prevention Webinars as a method to educate employees on health and safety in the work environment.

Sincerely,

Tina Muller
Administrator
Rosholt Care Center