

February 25, 2009

Mike Rutz
FinCor Solutions/Washington Casualty Company
Managing Director and Vice President of Marketing
23175 224th Place SE, Suite A
Maple Valley, WA 98038

Dear Mr. Rutz,

The team at WCC/FinCor is outstanding to work with. Your support of our organization goes far beyond insurance; you really understand customer service and know how to deliver a great product. We appreciate that you recognize our unique situation as a Critical Access Hospital and are able to work with us to make sure our needs are met in a way that only you, Mr. Rutz, and your team can!

Most recently we have transitioned to working directly with Sandy Brecker. She has been extremely responsive, helpful and most of all she made sure the transition was seamless to us.

Thank you everyone for all of your support and dedication to Mark Reed!!

Sincerely,

Renée K. Dunham
Chief Executive Officer
Mark Reed Health Care District
Grays Harbor County Public Hospital District No.1