



August 25, 2008

Bill Natterman  
Ohio Account Executive  
FinCor Solutions  
6215 W. St. Joseph Highway  
Lansing, MI 48917

Dear Bill,

I wanted to take this opportunity to thank you for the outstanding service that you provide to Clinton Memorial Hospital. You, Carrie, Dort and the rest of the team are always pleasant and quick to respond when we have questions surrounding our policy.

We have also been particularly impressed with the services we have been able to receive through the RMPSI. The onsite reviews have been extremely helpful.

Thank you again for all that you and the team at FinCor and the RMPSI have done to serve us. We really do appreciate our relationship with you.

Sincerely,

Karen A. Shadowens, CPA, MBA, FHFMA  
VP & CFO