



October 31, 2008

To Whom It May Concern:

I would like to take this opportunity to acknowledge our outstanding experience with FinCor Solutions and the insurance coverages they have provided us with. I have had the opportunity to work directly with Patricia Lawrence and Carrie Lane and I could not be more pleased with my experience. Although they are extremely professional, they also make it a point to be personable, which makes for a pleasant working relationship. It is rare to find a team that provides the level of customer service that these two do.

Cameron Memorial started purchasing medical professional liability through FinCor Solutions three years ago. In 2007, we made the decision to switch all of our business insurance coverages including workers' compensation, commercial property and auto, directors', officers' and trustees' liability, employment practices liability, crime and errors and omissions. Since switching to FinCor Solutions, we have saved almost 14 percent from our previous provider. FinCor also recently combined our two auto policies into one, saving us even more money and still managed to extend our coverage to include hired and non-owned vehicles.

The staff at FinCor Solutions is very knowledgeable and thorough when it comes to reviewing our policies, and that is an aspect I very much appreciate. In addition to providing insurance for our hospital, FinCor Solutions also provides us a risk management package that includes a variety of services and resources. A staff member at Cameron Memorial, Darleana Crofoot, has informed me that she frequently uses the resources that are provided as guidance while working throughout the hospital. This additional service is just one more reason why working with FinCor Solutions is simple and enjoyable.

With their variety of coverage options and their first-rate customer service, I would recommend FinCor Solutions to any health care facility. It is clear that this company is willing to go above and beyond to make our jobs in the health care industry a little easier.

Sincerely,

Darryl Faye
Chief Financial Officer
Cameron Memorial Community Hospital