

November 5, 2008

Teagan Drayton
Marketing Specialist
FinCor Solutions
6215 West St. Joseph Highway
Lansing, MI 48917

Dear Mr. Dryton,

I'd like to express our sincere gratitude to FinCor Solutions for the support and resources your organization provides to Allegan General Hospital. Everything is outstanding!

We have been your client for approximately 25 plus years of your insurance products, and have always been able to rely on your support. The Risk Management and Patient Safety Institute is by far cutting edge with it's risk management solutions and resources. The risk management consultants are very knowledgeable and always professional.

I personally have worked with your organization for the past 15 years, and have seen the Risk Management and Patient Safety Institute "grow up". At one point in my career, I moved to a state where FinCor and RMPSI were not serving, and I felt lost! When I begin working for Allegan General Hospital and heard they had a relationship with FinCor and RMPSI, I was elated. I knew I would have the most up-to-date information, education, and resources in the industry.

I certainly feel confident that FinCor Solutions will move into the future with vigor, and will meet all the challenges that come our way in this continually changing healthcare industry.

We look forward in continuing a long relationship with FinCor Solutions. Thank you for all that you do.

Sincerely,

Linda Curry, BS, CPHRM
Chief Quality, Risk and Compliance Officer