



October 17, 2007

To Whom It May Concern:

We have purchased our medical professional liability insurance through MHA Insurance Company since 2001. In addition, most all of our other insurance needs are handled through FinCor Solutions, including auto, crime and property. I have found their staff to be very knowledgeable and professional in their dealings with us.

To me the best part of our relationship with MHA is their senior underwriter, Mary Clark. Anytime we have questions (and believe me, we have a lot), I automatically pick up the phone and call Mary. She most always has the answers on the tip of her tongue and rarely has to check and call me back. It seems as though we have some strange situations arise, but we haven't been able to stump her yet!

Mary is a huge asset to MHA, and I just hope everyone there appreciates her the way we do. Another great recommendation for Mary is that she is a Michigan State fan!

Thank you.

Very truly yours,

Sue Persing
Quality Management Assistant