



RISK
MANAGEMENT

November 9, 2007

Teagan Drayton
FinCor Solutions/Marketing Specialist
MHA Insurance Company
6215 West St. Joseph Highway
Lansing, MI 48917

Dear Teagan:

It is my honor and privilege to talk to you about my working relationship with Mary Clark, Senior Underwriter at MHA Insurance Company. FinCor Solutions provides Sparrow Health Systems access to our medical professional liability insurance from the MHA Insurance Company.

Mary Clark works very closely with me, and it is through Mary's efforts that MHA ensures that each physician and our other health practitioners have the best professional liability coverage they need to be protected against any mal-practice lawsuits.

Mary is a person of great personal, and professional integrity and has exhibited utmost professionalism with each encounter. Her knowledge of the Professional Liability market is incredible, and at times seemingly inexhaustible. She shares her knowledge and expertise freely, along with her remarkable insurance experience any time I call with questions, even if occasionally it pertains to another line of business.

I hope FinCor Solutions, and most especially MHA Insurance Company, realizes how fortunate they are to have such a valuable employee on their staff. If I can be of any further assistance to you, please don't hesitate to call me at 517- 364-2754 and thank you for your time.

Sincerely,

Deborah L. Henning, AU
Insurance Specialist
Sparrow Health System

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