

December 4, 2007

Mike Rutz, Managing Director and VP of Marketing
Washington Casualty Company
6520 226th Place SE, Suite 200
Issaquah WA 98027

Dear Mr. Rutz:

Klickitat Valley Health appreciates working with Washington Casualty Company. All of our medical insurance needs are met through WCC.

The customer service is excellent. Washington Casualty provides us with knowledgeable, caring professionals like Sue Schultz, Barbara McCarthy, and others. They are always available, and interested in meeting our needs; providing a personal touch and interest that is missing in so many companies today.

WCC has been a long-time, strong supporter of Washington's hospitals and health care facilities, as well as the Washington State Hospital Association. WCC shows pride and care in the facilities they insure.

Your service and product are a valuable asset to Klickitat Valley Health.

Best regards

Sharon Cox, FACHE
Chief Executive Officer