



## FERRY COUNTY PUBLIC HOSPITAL DISTRICT #1

dba Ferry County Memorial Hospital	(509) 775-3333	fax 775-3866
Republic Medical Clinic	(509) 775-3153	fax 775-8929
Curlew Medical Clinic	(509) 779-4049	fax 779-4004
Physical Rehab Therapy	(509) 775-8400	fax 775-8401
Klondike Hills Assisted Living	(509) 775-8228	fax 775-8402

December 15, 2007

Mike Rutz  
Vice President of Marketing  
Washington Casualty Company  
6520 226<sup>th</sup> Place SE, Suite 200  
Issaquah, WA 98027-8969

During this season of blessings I wanted to send our appreciation in working with Washington Casualty Company (WCC) and FinCor Holdings, Inc specifically its Risk Management and Patient Safety Institute (RM&PSI) subsidiary.

In our many years with Washington Casualty Company we have been through good and difficult times together. When WCC went through its trying time recently we were concerned that our premiums were going to become out of our reach for the coverage and value we had enjoyed and expected with WCC, specifically if we were going to have to move to another company. Part of the value we relied on with WCC was the exceptional, individualized customer service, knowledgeable responsive staff and an effective risk and claims management program. What pleased us too was that our premiums remained very market competitive. WCC's ability to weather its storm the way it did has helped us weather our storms.

WCC' recent connection with FinCor's nationally known Risk Management & Patient Safety Institute elevates the already first class service another notch.

As we move into 2008 it is good to know that WCC remains committed to servicing small rural hospital as if we were a large urban facility.

Mike, please pass along Christmas blessing and wishes for a prosperous New Year to Barbara, Jane, Susan, Jon, Rick and the other members of you staff.

Sincerely,

Ron O'Halloran  
Administrator